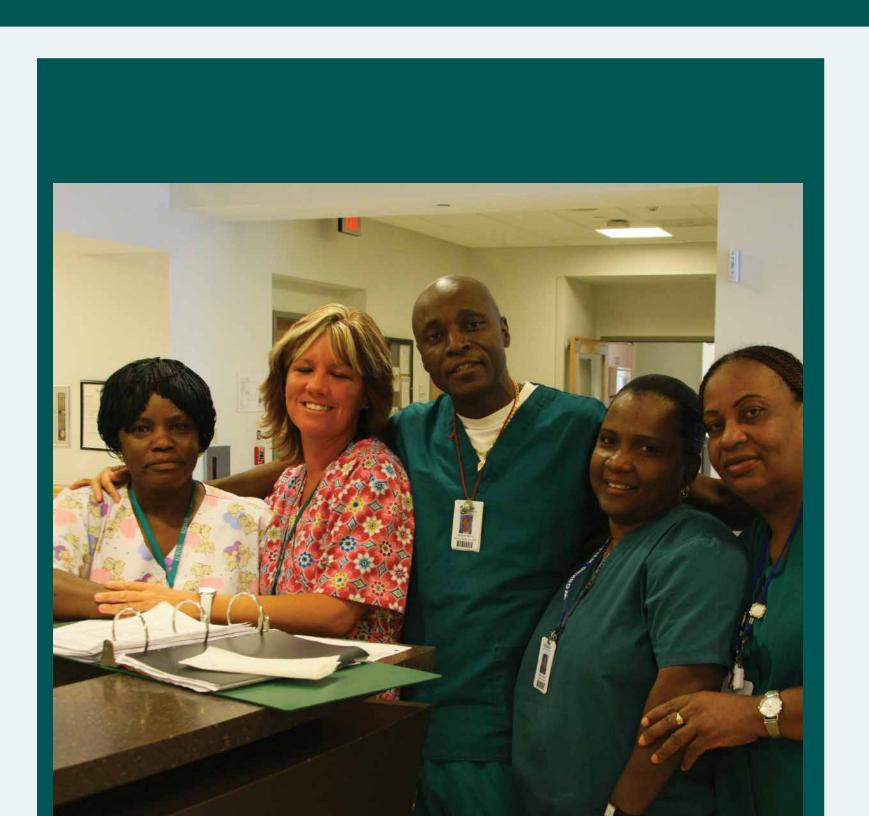


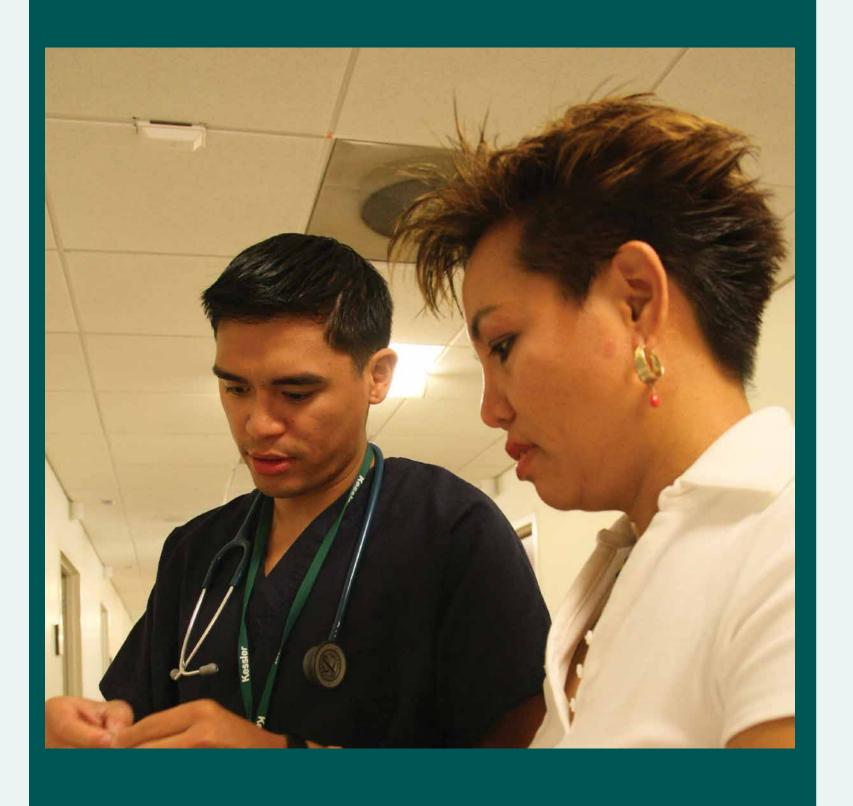
A Division of Select Medical

Sharing the Data: Driving Excellence in Rehabilitation Nursing

Valerie Vermiglio-Kohn RN, MSN, MS









FIM CHANGE ADMISSION TO DISCHARGE

- Patients are assessed on admission and discharge using a Functional Independence Measure (FIM).
- Actions to improve FIM Change include assessing patients carefully, promoting self care, reinforcing new skills, and preparing patients for discharge.

FALLS PER 1000 PATIENT DAYS

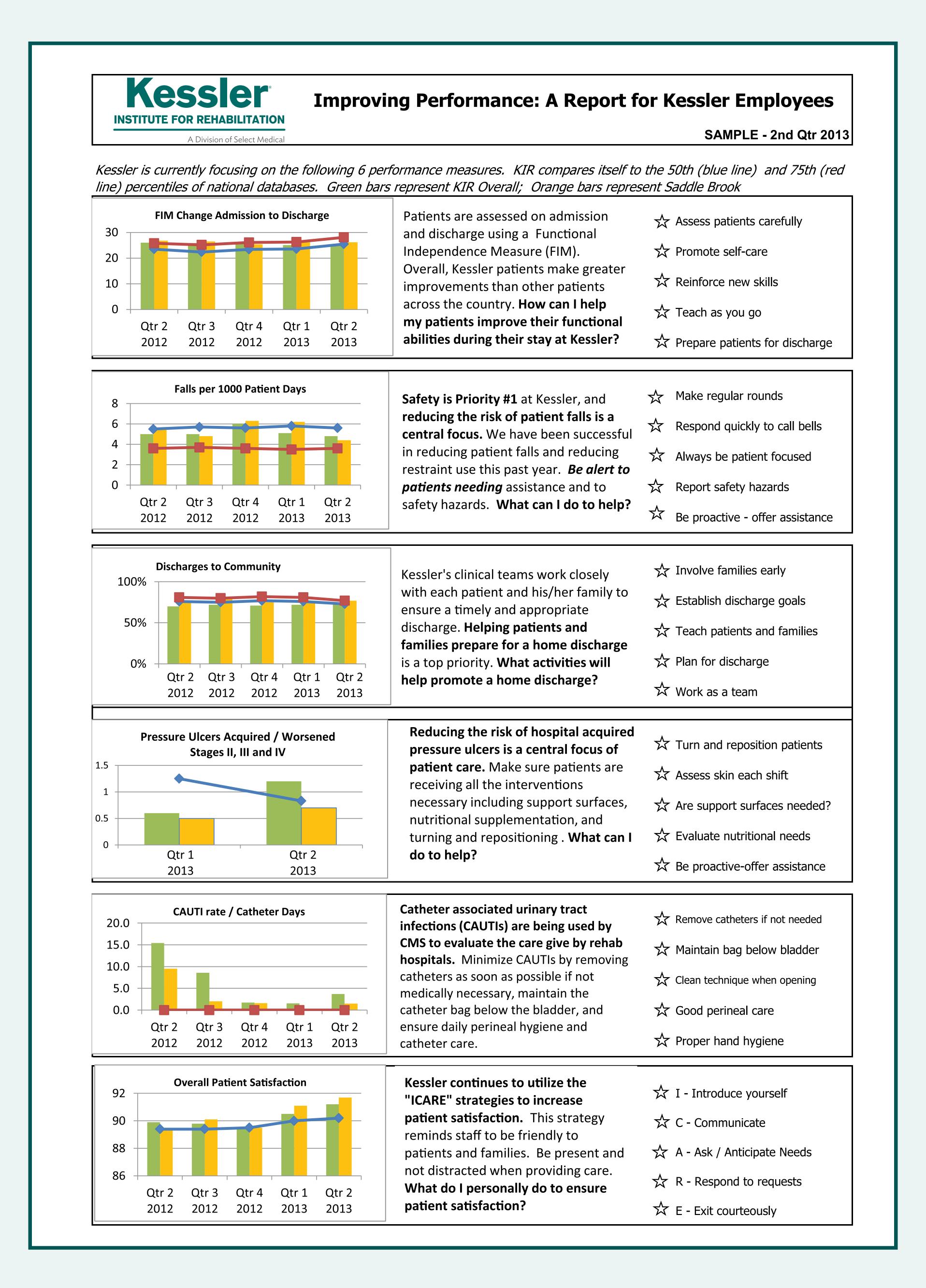
- Safety is Priority #1 at Kessler, and reducing the risk of patient falls is a central focus.
- Actions to improve fall rate include making regular rounds, responding quickly to call bells, being patient focused, and reporting safety hazards.

DISCHARGES TO COMMUNITY

- Kessler's clinical teams work closely with each patient and his/her family to ensure a timely and appropriate discharge.
- Actions to improve discharges to the community include involving families early, establishing discharge goals, teaching patients and families, and planning for discharge.

Introduction

- Quality data provides information for nursing staff to improve practice and optimize care.
- Nurses need to review data for trends, understand basic statistics, and utilize benchmarking in order to improve care.
- Unit based quality report cards provide relevant data for nursing staff to drive changes in care.
- Strategies to improve the indicator are presented for staff.
- Kessler compares itself to the 50th and 75th percentiles of national databases.



HOSPITAL ACQUIRED PRESSURE ULCERS

- Reducing the risk of hospital acquired pressure ulcers is a central focus of patient care.
- Actions to reduce risk include turning and repositioning patients, assessing skin each shift, and using interventions including support surfaces and nutritional supplements.

CAUTI RATE PER 1000 CATHETER DAYS

- Catheter associated urinary tract infections (CAUTIs) are being used by CMS to evaluate the care given at rehab hospitals.
- Actions to reduce the risk of CAUTIs include removing catheters as soon as possible, maintaining the drainage bag below the bladder, and ensuring daily perineal hygiene and catheter care.

OVERALL PATIENT SATISFACTION

- Kessler uses the "ICARE" strategies to increase patient satisfaction.
 - I Introduce Yourself
- C Communicate
- A Ask / Anticipate Needs
- R Respond to requests
- E Exit courteously.

